



1. The VIP service includes:

- a) a dedicated access road leading directly to the VIP Line Zone;
- b) prompt and discreet passport control, check-in, customs clearance and security screening in accordance with effective regulations;
- c) individual assistance of a VIP Lounge staff;
- d) for departing passengers – limo ride¹ directly to the plane shortly before the planned departure;
- e) for arriving passengers – limo ride directly from the plane and delivery of baggage to the Passenger's car;
- f) possibility to use the driveway in front of the entry to the VIP Line Zone at Warsaw Chopin Airport by vehicles of delegation, for which a relevant notification has been submitted, for dropping off and/or picking up members of the delegation and their luggage;
- g) possibility to use P1 or P2 car park (located in front of Terminal A) free of charge for 48 hours. Each subsequent day of parking is payable as per the valid car park price list²;
- h) only VIP card holders can use a VIP car park³;
- i) snacks (cold snacks, hot dishes, alcoholic and non-alcoholic beverages);
- j) access to domestic and foreign newspapers and magazines;
- k) Internet access through desktop computers and free Wi-Fi network
- a) access to chargers for electronics;
- b) television with terrestrial digital television channels;
- c) flight information screens;
- d) showers, toilets, including facilities for persons with reduced mobility;
- e) a baby changing station;
- f) a massage chair.

¹ A limousine is understood as vehicles available for the transport of VIP passengers, which are used by the VIP Passenger Service Section, which are characterized by a high standard of equipment. In situations where the number of delegation members exceeds the capacity of the limousine car, PPL reserves the right, after prior agreement of this fact with the VIP passenger, to transport from / to the plane with other vehicles (including VAN type, Solaris bus), characterized by a high standard of equipment.

² Available only to Passengers using the VIP lounges before departure and after arrival.

³ PPL is not liable for damage to or destruction of vehicle.



2. The VIP Line Zone staff:
 - a) provides current information about flight status;
 - b) serves anything from the full Lounge offer.
3. Additionally, the following services can be provided by the VIP Lounge staff upon request:
 - a) booking a hotel;
 - b) calling a taxi;
 - c) assistance in obtaining flight, bus or train service information;
 - d) hosting a mini-conference and business meetings with snacks provided as offered in the VIP Line zone;
 - e) lease of a Lounge (President Lounge room or a sectioned part of the Senator Lounge) as per the valid Price list (Z02-ZA-VIPLINE-01).