



RULES

FAST TRACK SERVICE FOR FIRST CLASS AND BUSINESS CLASS PASSENGERS, HOLDERS OF SELECTED AIRLINE LOYALTY PROGRAM CARDS AND PASSENGERS WITH DIPLOMATIC PASSPORTS AT WARSAW CHOPIN AIRPORT

RE-FAST TRACK-02



1. GENERAL PART

1.1. Purpose of the document and scope of application

The objective of the Rules is to define the rules of use of the FAST TRACK Service, authorising the customer to use dedicated security checkpoints by passengers departing from Warsaw Chopin Airport.

1.2. General provisions

1. Changes introduced to these Rules to Issue 02 of the Rules "FAST TRACK SERVICE FOR FIRST CLASS AND BUSINESS CLASS PASSENGERS AND HOLDERS OF SELECTED AIRLINE LOYALTY PROGRAM CARDS AT WARSAW CHOPIN AIRPORT" (RE-FAST TRACK-02) are introduced with effect from as of 23 May 2019.
2. Subsequent amended issues of the Rules will be posted on Warsaw Chopin Airport's website at www.lotnisko-chopina.pl, in the FAST TRACK section.
3. The FAST TRACK Service is provided by 'Polish Airports' State Enterprise (PPL).
4. Sales Bureau (TH), as the owner of the FAST TRACK Service, is responsible for developing FAST TRACK policy, in consultation with the airlines, and for informing the Rules users about introduced changes.
5. The Supervision and Security Quality Control Division (TSZQ) is responsible for informing the entity providing access control and security screening about the regulations of and changes to the FAST TRACK Rules upon prior notification by the Sales Bureau (OH).
6. Processes and Operational Analyses Division (TOOT) is responsible for updating the list of cards on the board located next to the FAST TRACK Service checkpoint, upon prior notification, provided by the Sales Bureau, about the changes in the list.
7. Passenger claims concerning the execution of the FAST TRACK Service are processed in line with the „Receiving and processing claims concerning the activity of Warsaw Chopin Airport” procedure (PS-REKLAMACJE-01).



2. DETAILS OF THE SERVICE

2.1. Persons entitled to use the FAST TRACK service

1. The FAST TRACK Service is available for passengers departing from Warsaw Chopin Airport, who have either one of the cards from the "List of cards entitling their holder to use the FAST TRACK service at Warsaw Chopin Airport" (Z01-RE-FAST TRACK-02) or a loyalty card status (GOLD or higher) printed on their boarding passes, as well as passengers with a valid first-class or business-class flight ticket of a given airline.
2. The Fast Track service is also available for passengers departing from Warsaw Chopin Airport, holding a valid diplomatic passport.
3. If the scope of documents entitling the customer to use the FAST TRACK Service changes, airlines will be required to notify PPL about the scope of the changes by e-mail at: fasttrack@polish-airports.com indicating the new authorisation process, within the scope described herein, however. The "List of cards entitling their holder to use the FAST TRACK service at Warsaw Chopin Airport" (Z01-RE-FAST TRACK-02) will be changed not earlier than on the last day of the month following the month in which PPL receives the new scope of documents entitling the customer to use the FAST TRACK Service.
4. Children under 13 travelling with the passenger eligible to use the FAST TRACK Service are entitled to use the FAST TRACK Service free of charge within the passenger's privileges.

2.2. Rules of use of the FAST TRACK service

1. The document entitling the holder to use the FAST TRACK Service should be presented at the FAST TRACK checkpoint for the purpose of verifying Fast Track privileges.
2. The FAST TRACK-dedicated security checkpoints can be accessed only with a valid boarding pass, checked at the automated access control gates, and a loyalty card.
3. Contact details - Sales Bureau:
 - a) phone (+48) 22 650 10 80;
 - b) email: fasttrack@polish-airports.com.

2.3. Location of the FAST TRACK checkpoint

The FAST TRACK checkpoint is located on the departures level in the E zone of Chopin Airport Terminal A; its location is included in the „Location of FAST TRACK checkpoint" (Z02-FAST TRACK-01) enclosure.



3. DEFINITIONS

3.1. Definitions

the Rules	This document. Own definition - TH
FAST TRACK Service	A service provided at Warsaw Chopin Airport allowing the passenger to use a fast access security checkpoint. Own definition - TH
Boarding pass	A card provided during check-in or in electronic form, printed from a website, based on which the passenger is admitted on board a plane. The pass contains personal details, flight number, sector and seat number, boarding time and gate number. Own definition – TH
Service provider	A unit/company providing the FAST TRACK service. Own definition – TH
Diplomatic passport	A document issued to persons entitled to it pursuant to the provisions of act of 13 July 2006 on passport documents (ie. Journal of Laws of 2018, item 1919 as amended). Own definition– TH

3.2. Abbreviations

PPL	'Polish Airports' State Enterprise
TH	Sales Bureau
TOOT	Processes and Operational Analyses Division
TSZQ	Supervision and Security Quality Control Division

4. LIST OF DOCUMENT USERS

1.	PPL units	TH, TOOT, TSZQ
2.	Third parties	ACS Sp. z o.o., airlines and passengers departing from Warsaw Chopin Airport



5. LIST OF ENCLOSURES

- Enc. 1 - Z01-RE-FAST TRACK-01 List of cards entitling their holders to use the Fast Track service at Warsaw Chopin Airport
- Enc. 2 - Z02-RE-FAST TRACK-01 Location of FAST TRACK checkpoint